Surface Water Tracking, Reporting, and Electronic Application Management System (STREAMS)

Small Sanitary Discharges General Permit Creating New & Renewal Applications

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Small Sanitary Discharges – Electronic Application Overview

The STREAMS service provides the capability to electronically submit Small Sanitary Discharges permit applications as well as renewal applications. Each of these applications can be accessed via your facilities dashboard (i.e., the opening screen in STREAMS which displays your facilities list). Applications that are created will be displayed on the Application List where additional actions may be performed on them (ex. downloading PDF application, edit, delete, and delegate).

Working within your secure eBusiness Center account, the easy-to-use smart forms, paperless one-click submittals, and the ability to make fee payments online make the STREAMS service the go-to destination to submit your Small Sanitary Discharges permit application forms – as well as applications for nearly 20 other permit types and dozens of additional reports (ex. non-compliance, priority pollutant report, annual reports, etc.)

Detailed steps on how to fully complete each permit application has been displayed below.

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Requesting Coverage Under an Ohio
Environmental Protection Agency General Permit

Service Activation



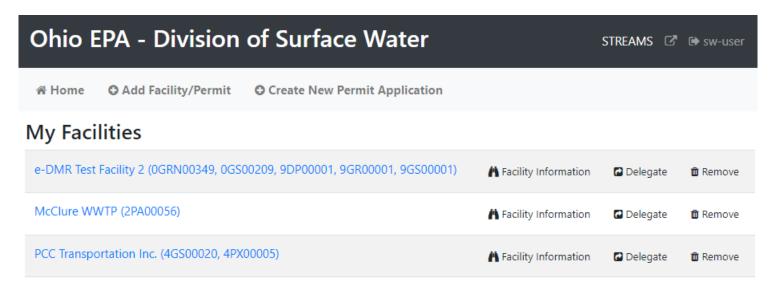
eBusiness Center



Shown above is the EPA eBusiness Center website (https://ebiz.epa.ohio.gov). A service is a division within Ohio EPA that offers electronic services.

1. To access STREAMS, click on *Division of Surface Water NPDES Permit Applications (STREAMS)* to select the service. The first time this service is selected you will be prompted to activate it – simply click *Yes*. You will now be directed to your facilities dashboard where you can add permits to your personal list/view, complete permit applications and various reports, and make fee payments using the ePayment Service.

Creating New Permit Applications

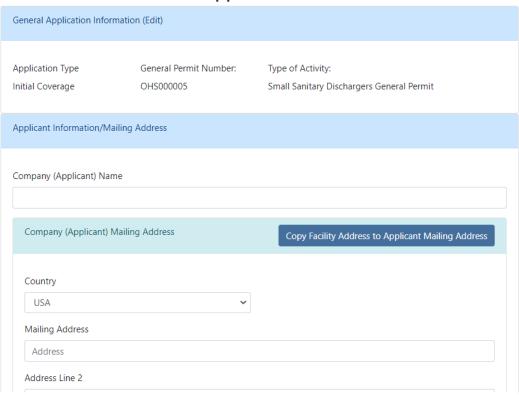


1. From your facilities dashboard, select *Create New Permit Application* located on the top menu bar.

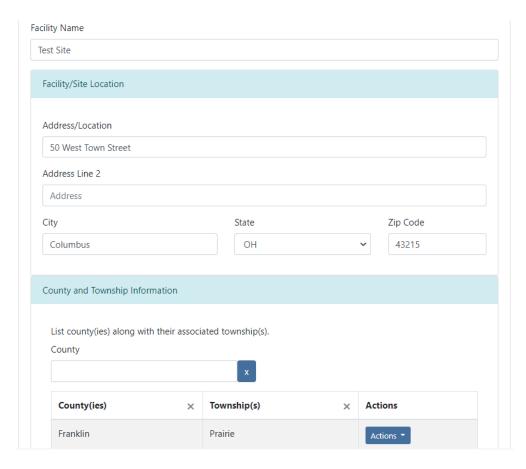
Completing the Application

- 1. From the dropdown menu, select the applicable permit type (Small Sanitary Discharges General Permit)
- 2. Select a facility from the dropdown list or click *I don't see the facility I need* to search for a facility using Facility/Permit Information and click *select* next to your facility. If you did not find your facility/site within the Agency database, click *Create New Facility* to create a new facility/site listing.
- 3. Select Create New Permit Application.

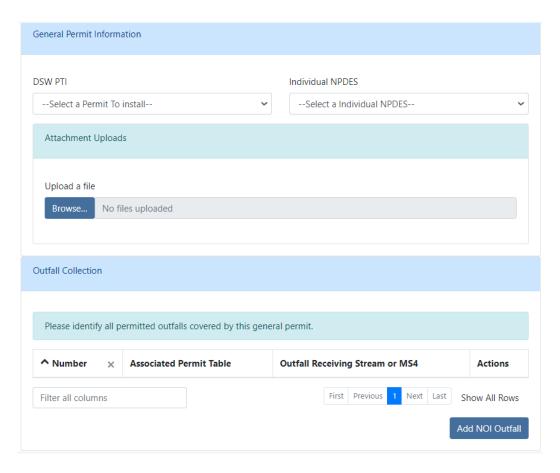
General Notice of Intent Application Form



- 4. Enter the Company (Applicant) name and mailing address utilize the *Copy Facility Address to Applicant Mailing Address* button if addresses are the same within the form.
- 5. Enter the Applicant contact information.

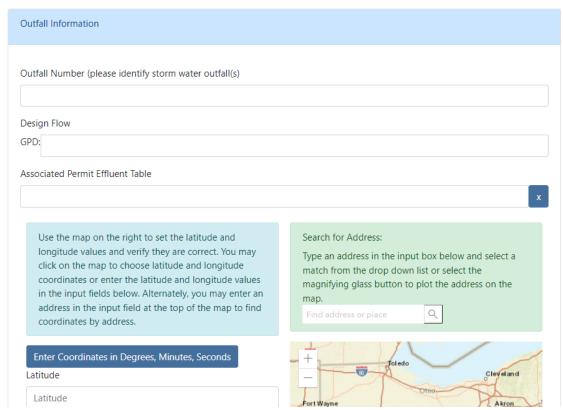


- 6. The Facility/Site Location information is pre-populated with previously entered data about the Facility– you can add additional counties if needed.
- 7. Populate the Facility Contact Information (or utilize the *Copy Applicant Contact to Facility Contact* button if they are the same).



- 8. Utilize the dropdowns to provide a response to each question in the General Permit Information section. Click the *Browse* button to upload a complete description of the treatment system.
- 9. Click the *Add NOI Outfall* button to add outfalls.

Outfall Form

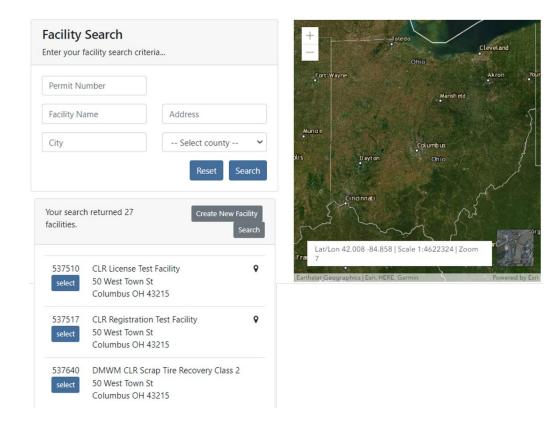


- 10. Enter the outfall information including design flow, effluent table (i.e., 001, 002, 003), and coordinates click *Save* and then *Close* at the bottom of the screen to return to the application. You can also add additional outfalls if applicable.
- 11. When complete, click the *Validate* button to check for errors within in the form they will be highlighted in **Red**. If no errors exist, click the *Submit* button to submit the form or the *Save* button to Save and Exit. *NOTE: The option to print, delete, edit, and delegate the application will be available from the Facility Profile*.

Finding Facilities and Permits

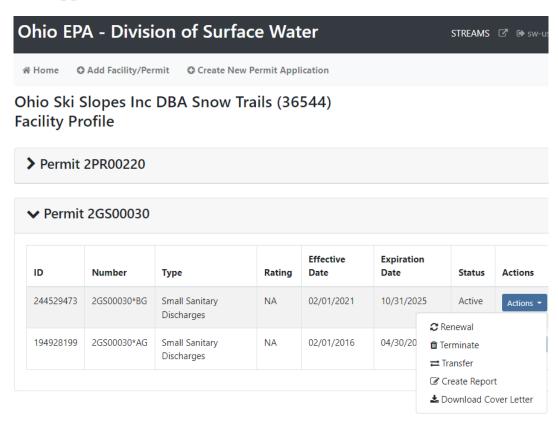
Searching for and adding a facility/permit to your facilities dashboard will allow you to manage all your permits, including creating renewal applications, submitting applications, and editing, deleting, and delegating applications.

1. From your facilities dashboard, click the *Add Facility/Permit* button located on the top menu bar, enter the permit number and click the *Search* button. If the permit number is unavailable, select "*I don't have a permit number*" to enter identifying information into another search field. If valid permit or facility information has been entered, the system will find the facility and display it in the Search Results section.



2. Click the *Select* button to add the facility to your facilities dashboard.

Creating Permit Renewal Applications

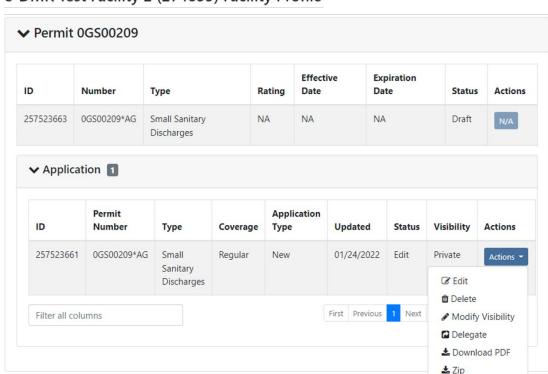


- 1. From your facilities dashboard, click the facility of interest, this will show all related Permits and Applications. Select the *Actions* dropdown to access management tools which will allow you to *Renew, Terminate, or Transfer* the permit. *NOTE: You can also select Create Report to access any number of reporting forms that can be submitted electronically many of which apply to many of the other 20 permit types that can be accessed within STREAMS.*
- 2. Click *Renewal* to renew your Small Sanitary Discharges permit coverage. The application is the same as shown in the "Creating New Applications" section of this document but many of the fields are populated with information from the agency system.

Submitting Applications

When you click the *Submit* button, you will be prompted to answer a security question and enter your PIN (i.e., your personal electronic signature) setup when first creating your eBuisiness Center account. Enter this information and click the *Submit* button. Entering in an incorrect security question answer or PIN will result in a red error message. If you need assistance recovering a PIN, refer to eBiz Help on the Ohio EPA's eBusiness Center main page.

Editing, Deleting, and Delegating Applications



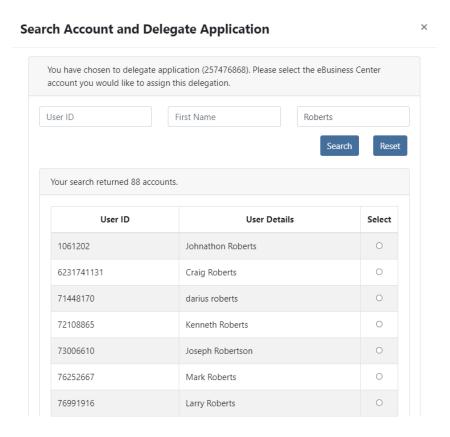
e-DMR Test Facility 2 (274855) Facility Profile

If you saved the application form and chose <u>not</u> to submit it immediately, it will now be housed on the Application List on the Facility Profile where you can now perform the tasks under the *Actions* dropdown. You have the ability to *Download a PDF copy* of the

application, open the application back up in *Edit* mode, *Delete* it, or *Delegate* the application to another eBusiness Center account holder (ex. one person prepares the application, another person submits it).

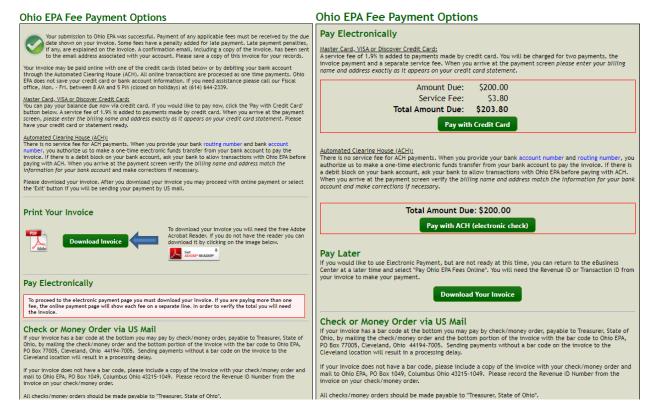
If you decide to delete the application form that you have created, simply click on the *Actions* dropdown and select *Delete*. A confirmation window will prompt you to confirm the deletion of the application. If confirmed, the application will no longer be accessible on the STREAMS system.

If you choose to delegate an application form, simply click on the *Actions* dropdown and select *Delegate*. The system will prompt you to search for the account holder that you want to delegate to. If you know their eBusiness Center account User ID, simply type it in and click *Search*. TIP: Do not fill in all search fields (for example, if you do not know the User ID, simply type in their last name and click *Search*.)



The example above is a search by the Last Name of "Roberts". The system returns a list of all user names that match, simply click the *Select* button to delegate access to the application/report that you have created and saved. A confirmation will be shown of the account holder that you selected, click the *Delegate* button to complete the delegation. At this point, the account holder you have delegated can log into their personal eBusiness Center account and will have the application/report listed on their dashboard.

<u>ePay – Fee Payment</u>



The preferred method of fee payment is ePay. After submitting the application, the Fee Payment Options screen will appear (you will also get an email containing a PDF of both application and invoice). Payment can be made immediately or later by logging back into your account and clicking *Pay EPA Fees Online* in the available service list. To pay immediately, click the *Download Invoice* button to proceed with the online payment. The invoice information will appear on screen where the payer may select *Pay with Credit Card*, *Pay*

with ACH or Exit (to return to the eBusiness Center home page). If paying via credit card, a 1.9% fee is applied – no fee is applied if using electronic check (Note: If the payer does not have an eBusiness Center PIN their only payment option is to pay by credit card. If your preferred method of payment is by electronic check, return to the eBusiness Center and click Apply for PIN. Once a PIN is assigned, you can return to your account and click Pay EPA Fees Online in the available service list to return to the invoice payment screens to pay the fee.)

Technical Support

For permit specific questions, contact the particular permit section at Ohio EPA or your Ohio EPA permit writer assigned to the particular permit. For technical assistance with STREAMS or any of the Division of Surface Water's Electronic Business Services, don't hesitate to contact the system administrator. The administrator urges each account holder to develop a positive working relationship with DSW to remain current on relevant topics, obtain value-added tips, streamline efforts, and to always have a go-to contact when you need one.

The preferred method of communication is through email as the administrator can email you personalized click-by-click instructions. If you leave a voice mail or send an email, you will receive expert advice from the administrator -- nearly 95% of technical assistance requests are handled within minutes, but can take up to 24 hours if the administrator is out of the office or away from the desk.

BUSINESS HOURS: Mon- Fri: 7:00 a.m. – 5:00 p.m.

For further assistance, contact us at dsw.eBIZhelp@epa.ohio.gov

eBusiness Center Helpdesk (PINS & Passwords): (877) 372-2499

Appendix I

<u>Instructions - NOI Application Form for Requesting Coverage</u> <u>Under an Ohio Environmental Protection Agency General Permit</u>