

*Surface Water Tracking, Reporting, and Electronic  
Application Management System (STREAMS)*

**Non-Stormwater General Permit  
Creating New & Renewal Applications**

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## **Non-Stormwater Discharges – Electronic Application Overview**

The STREAMS service provides the capability to electronically submit Non-Stormwater permit applications as well as renewal applications. Each of these applications can be accessed via your facilities dashboard (i.e., the opening screen in STREAMS which displays your facilities list). Applications that are created will be displayed on the Application List where additional actions may be performed on them (ex. downloading PDF application, edit, delete, and delegate).

Working within your secure eBusiness Center account, the easy-to-use smart forms, paperless one-click submittals, and the ability to make fee payments online make the STREAMS service the go-to destination to submit your permit application forms – as well as dozens of additional reports (ex. non-compliance, priority pollutant report, annual reports, etc.)

Detailed steps on how to fully complete each permit application has been displayed below.

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## Service Activation

Ohio Environmental Protection Agency

eBusiness Center

eBusiness Home My Account sw-user

Welcome to the Ohio EPA eBusiness Center OH|ID Need Help? Click this box for assistance.

Available Services (What is this?)				
Service	Action	Status	Facilities	Delegations
Air Services	Request	Inactive	view/edit	
Asbestos Services		Inactive		
Certified Operator Minimum Staffing Reporting		Inactive		
Conference and Events Registration	Request	Inactive	view/edit	
Division of Surface Water Credible Data	Request	Inactive	view/edit	
Division of Surface Water NPDES Permit Applications (STREAMS)		Active		
DMWM License and Registration Service		Inactive	view/edit	
DMWM Solid Waste/C&DD Disposal Fees (Submit Report)	Request	Inactive	view/edit	
DSW 401 Certification and Isolated Wetlands Permit		Inactive	view/edit	
e-Discharge Monitoring Reports (eDMR)	Deactivate	Active	view/edit	view/edit
e-Drinking Water Reports	Request	Inactive	view/edit	
Generic File Upload	Request	Inactive		
Hazardous Waste Report (eDRUMS)	Request	Inactive	view/edit	
OEEF Grant Service (No PIN Required)	Request	Inactive		
Pay Ohio EPA Fees Online	Request	Inactive	view/edit	
Water/Wastewater Exam Providers	Request	Inactive		
Water/Wastewater Operators	Request	Inactive		
Water/Wastewater Training Providers	Request	Inactive		

My Tasks (0)			
Name	Status	Created	Action

Shown above is the EPA eBusiness Center website (<https://ebiz.epa.ohio.gov>). A *service* is a division within Ohio EPA that offers electronic services.

1. To access STREAMS, click on ***Division of Surface Water NPDES Permit Applications (STREAMS)*** to select the service. The first time this service is selected you will be prompted to activate it – simply click ***Yes***. You will now be directed to your facilities dashboard where you can add permits to your personal list/view, complete permit applications and various reports, and make fee payments using the ePayment Service.

## Creating New Permit Applications

The screenshot displays the Ohio EPA - Division of Surface Water user interface. At the top, there is a dark header with the text 'Ohio EPA - Division of Surface Water' on the left and 'STREAMS' with a refresh icon and 'sw-user' on the right. Below the header is a light-colored navigation bar with three items: 'Home' with a house icon, 'Add Facility/Permit' with a plus icon, and 'Create New Permit Application' with a plus icon. The main content area is titled 'My Facilities' and contains a table with three rows of facility information. Each row includes a facility name with its ID numbers in parentheses, a 'Facility Information' icon, a 'Delegate' icon, and a 'Remove' icon.

Facility Name (ID)	Facility Information	Delegate	Remove
e-DMR Test Facility 2 (0GRN00349, 0GS00209, 9DP00001, 9GR00001, 9GS00001)	Facility Information	Delegate	Remove
McClure WWTP (2PA00056)	Facility Information	Delegate	Remove
PCC Transportation Inc. (4GS00020, 4PX00005)	Facility Information	Delegate	Remove

1. From your facilities dashboard, select **Create New Permit Application** located on the top menu bar.

## Completing the Application

1. From the dropdown menu, select the applicable permit type (listed under General Nonstormwater)
2. Select a facility from the dropdown list or click **“I don’t see the facility I need”** to search for a facility using Facility/Permit Information and click **select** next to your facility. If you did not find your facility/site within the Agency database, click **Create New Facility** to create a new facility/site listing.
3. Select **Create New Permit Application**.

## General Notice of Intent Application Form

General Application Information (Edit)		
Application Type	General Permit Number:	Type of Activity:
Initial Coverage	OHS000005	Small Sanitary Dischargers General Permit

Applicant Information/Mailing Address	
Company (Applicant) Name	
<input type="text"/>	
Company (Applicant) Mailing Address	
<input type="button" value="Copy Facility Address to Applicant Mailing Address"/>	
Country	<input type="text" value="USA"/>
Mailing Address	<input type="text" value="Address"/>
Address Line 2	<input type="text"/>

4. Enter the Company (Applicant) name and mailing address – utilize the *Copy Facility Address to Applicant Mailing Address* button if addresses are the same within the form.
5. Enter Applicant contact information.

Facility Name

Test Site

Facility/Site Location

Address/Location

50 West Town Street

Address Line 2

Address

City State Zip Code

Columbus OH 43215

County and Township Information

List county(ies) along with their associated township(s).

County

County(ies)	Township(s)	Actions
Franklin	Prairie	Actions

6. The Facility/Site Location information is pre-populated with data previously entered about the Facility– you can add additional counties if needed.
7. If the application includes a Latitude and Longitude Information section, enter coordinates for the site. Utilize the Search for Address box if necessary.
8. If the application includes a Receiving Waters and MS4s section, add all receiving waters or MS4s.
9. Populate the Facility Contact Information (or utilize the ***Copy Applicant Contact to Facility Contact*** button if they are the same).

General Permit Information

DSW PTI

--Select a Permit To install--
▼

Individual NPDES

--Select a Individual NPDES--
▼

Attachment Uploads

Upload a file

Browse...

No files uploaded

Outfall Collection

Please identify all permitted outfalls covered by this general permit.

Add NOI Outfall

10. Utilize the dropdowns to provide a response to each question in the General Permit Information section. If applicable, click the ***Browse*** button to upload a complete description of the treatment system.
11. If the application includes an Outfall Collection section, click the ***Add NOI Outfall*** button to add outfalls.

## Outfall Form

Outfall Information

Outfall Number (please identify storm water outfall(s))

Design Flow  
GPD:

Associated Permit Effluent Table  
 X


Use the map on the right to set the latitude and longitude values and verify they are correct. You may click on the map to choose latitude and longitude coordinates or enter the latitude and longitude values in the input fields below. Alternately, you may enter an address in the input field at the top of the map to find coordinates by address.

Search for Address:  
Type an address in the input box below and select a match from the drop down list or select the magnifying glass button to plot the address on the map.

Enter Coordinates in Degrees, Minutes, Seconds

Latitude

Longitude



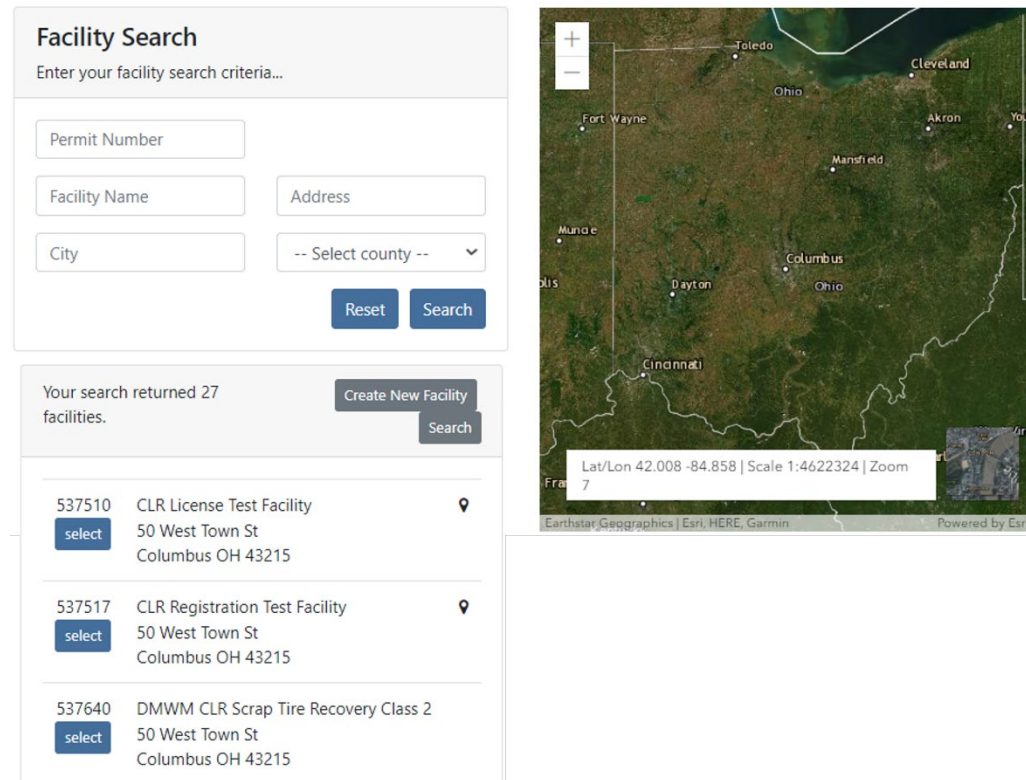
12. If applicable, enter the outfall information including design flow, effluent table (i.e., 001, 002, 003), and coordinates – click **Save** and then **Close** at the bottom of the screen to return to the application. You can also add additional outfalls if applicable.
13. When complete, click the **Validate** button to check for errors within in the form – they will be highlighted in **Red**. If no errors exist, click the **Submit** button to submit the form or the **Save** button to Save and Exit. *NOTE: The option to print, delete, edit, and delegate the application will be available from the Facility Profile.*



## Finding Facilities and Permits

Searching for and adding a facility/permit to your facilities dashboard will allow you to manage all your permits, including creating permit renewal applications, submitting applications, and editing, deleting, and delegating applications.

1. From your facilities dashboard, click the **Add Facility/Permit** button located on the top menu bar, enter the permit number and click the **Search** button. If the permit number is unavailable, select **“I don’t have a permit number”** to enter identifying information into another search field. If valid permit or facility information has been entered, the system will find the facility and display it in the Search Results section.



The screenshot displays the 'Facility Search' interface. On the left, there is a search form with fields for 'Permit Number', 'Facility Name', 'Address', 'City', and a dropdown for 'Select county'. Below the form are 'Reset' and 'Search' buttons. The search results section shows 'Your search returned 27 facilities.' and a 'Create New Facility' button. The results list three facilities, each with a 'select' button and a location pin icon. To the right of the search form is a map of Ohio with a search box showing 'Lat/Lon 42.008 -84.858 | Scale 1:4622324 | Zoom 7'. The map includes labels for major cities like Toledo, Cleveland, Columbus, and Dayton.

Permit Number	Facility Name	Address	City	State	Zip
537510	CLR License Test Facility	50 West Town St	Columbus	OH	43215
537517	CLR Registration Test Facility	50 West Town St	Columbus	OH	43215
537640	DMWM CLR Scrap Tire Recovery Class 2	50 West Town St	Columbus	OH	43215

2. Click the **Select** button to add the facility to your facilities dashboard.

## Creating Permit Renewal Applications

Ohio EPA - Division of Surface Water

STREAMS SW-US

Home Add Facility/Permit Create New Permit Application

Ohio Ski Slopes Inc DBA Snow Trails (36544)  
Facility Profile

> Permit 2PR00220

▼ Permit 2GS00030

ID	Number	Type	Rating	Effective Date	Expiration Date	Status	Actions
244529473	2GS00030*BG	Small Sanitary Discharges	NA	02/01/2021	10/31/2025	Active	Actions
194928199	2GS00030*AG	Small Sanitary Discharges	NA	02/01/2016	04/30/20		

- Renewal
- Terminate
- Transfer
- Create Report
- Download Cover Letter

1. From your facilities dashboard, click the facility of interest, this will show all related Permits and Applications. Select the **Actions** dropdown to access management tools which will allow you to **Renew, Terminate, or Transfer** the permit. *NOTE: You can also select **Create Report** to access any number of reporting forms that can be submitted electronically – many of which apply to many of the other 20 permit types that can be accessed within STREAMS.*
2. Click **Renewal** to renew your permit coverage. The application is the same as shown in the “Creating New Applications” section of this document but many of the fields are already populated with information from the agency system.

## Submitting Applications

When you click the **Submit** button, you will be prompted to answer a security question and enter your PIN (i.e., your personal electronic signature) setup when first creating your eBusiness Center account. Enter this information and click the **Submit** button. Entering in an incorrect security question answer or PIN will result in a red error message. If you need assistance recovering a PIN, refer to eBiz Help on the [Ohio EPA's eBusiness Center](#) main page.

## Editing, Deleting, and Delegating Applications

### e-DMR Test Facility 2 (274855) Facility Profile

▼ Permit OGS00209

ID	Number	Type	Rating	Effective Date	Expiration Date	Status	Actions
257523663	OGS00209*AG	Small Sanitary Discharges	NA	NA	NA	Draft	N/A

▼ Application **1**

ID	Permit Number	Type	Coverage	Application Type	Updated	Status	Visibility	Actions
257523661	OGS00209*AG	Small Sanitary Discharges	Regular	New	01/24/2022	Edit	Private	Actions ▾

Filter all columns

First Previous **1** Next

- Edit
- Delete
- Modify Visibility
- Delegate
- Download PDF
- Zip

If you saved the application form and chose not to submit it immediately, it will now be housed on the Application List on the Facility Profile where you can now perform the tasks under the **Actions** dropdown. You have the ability to **Download a PDF copy** of the

application, open the application back up in **Edit** mode, **Delete** it, or **Delegate** the application to another eBusiness Center account holder (ex. one person prepares the application, another person submits it).

If you decide to delete the application form that you have created, simply click on the **Actions** dropdown and select **Delete**. A confirmation window will prompt you to confirm the deletion of the application. If confirmed, the application will no longer be accessible on the STREAMS system.

If you choose to delegate an application form, simply click on the **Actions** dropdown and select **Delegate**. The system will prompt you to search for the account holder that you want to delegate to. If you know their eBusiness Center account User ID, simply type it in and click **Search**. TIP: Do not fill in all search fields (for example, if you do not know the User ID, simply type in their last name and click **Search**.)

**Search Account and Delegate Application** ×

You have chosen to delegate application (257476868). Please select the eBusiness Center account you would like to assign this delegation.

User ID  First Name  Roberts


Your search returned 88 accounts.

User ID	User Details	Select
1061202	Johnathon Roberts	<input type="radio"/>
6231741131	Craig Roberts	<input type="radio"/>
71448170	darius roberts	<input type="radio"/>
72108865	Kenneth Roberts	<input type="radio"/>
73006610	Joseph Robertson	<input type="radio"/>
76252667	Mark Roberts	<input type="radio"/>
76991916	Larry Roberts	<input type="radio"/>

The example above is a search by the Last Name of “Roberts”. The system returns a list of all user names that match, simply click the **Select** button to delegate access to the application/report that you have created and saved. A confirmation will be shown of the account holder that you selected, click the **Delegate** button to complete the delegation. At this point, the account holder you have delegated can log into their personal eBusiness Center account and will have the application/report listed on their dashboard.

## ePay – Fee Payment

### Ohio EPA Fee Payment Options

 Your submission to Ohio EPA was successful. Payment of any applicable fees must be received by the due date shown on your invoice. Some fees have a penalty added for late payment. Late payment penalties, if any, are explained on the invoice. A confirmation email, including a copy of the invoice, has been sent to the email address associated with your account. Please save a copy of this invoice for your records.


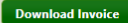

Your invoice may be paid online with one of the credit cards listed below or by debiting your bank account through the Automated Clearing House (ACH). All online transactions are processed as one time payments. Ohio EPA does not save your credit card or bank account information. If you need assistance please call our Fiscal office, Mon. - Fri. between 8 AM and 5 PM (closed on holidays) at (614) 644-2339.


**Master Card, VISA or Discover Credit Card:**  
You can pay your balance due now via credit card. If you would like to pay now, click the 'Pay with Credit Card' button below. A service fee of 1.9% is added to payments made by credit card. When you arrive at the payment screen, please enter the billing name and address exactly as it appears on your credit card statement. Please have your credit card or statement ready.

**Automated Clearing House (ACH):**  
There is no service fee for ACH payments. When you provide your bank routing number and bank account number, you authorize us to make a one-time electronic funds transfer from your bank account to pay the invoice. If there is a debit block on your bank account, ask your bank to allow transactions with Ohio EPA before paying with ACH. When you arrive at the payment screen verify the billing name and address match the information for your bank account and make corrections if necessary.

Please download your invoice. After you download your invoice you may proceed with online payment or select the 'Exit' button if you will be sending your payment by US mail.

**Print Your Invoice**

   To download your invoice you will need the free Adobe Acrobat Reader. If you do not have the reader you can download it by clicking on the image below.



**Pay Electronically**

To proceed to the electronic payment page you must download your invoice. If you are paying more than one fee, the online payment page will show each fee on a separate line. In order to verify the total you will need the invoice.

**Check or Money Order via US Mail**  
If your invoice has a bar code at the bottom you may pay by check/money order, payable to Treasurer, State of Ohio, by mailing the check/money order and the bottom portion of the invoice with the bar code to Ohio EPA, PO Box 77005, Cleveland, Ohio 44194-7005. Sending payments without a bar code on the invoice to the Cleveland location will result in a processing delay.

If your invoice does not have a bar code, please include a copy of the invoice with your check/money order and mail to Ohio EPA, PO Box 1049, Columbus Ohio 43215-1049. Please record the Revenue ID Number from the invoice on your check/money order.

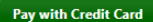
All checks/money orders should be made payable to "Treasurer, State of Ohio".

### Ohio EPA Fee Payment Options

**Pay Electronically**

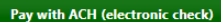
**Master Card, VISA or Discover Credit Card:**  
A service fee of 1.9% is added to payments made by credit card. You will be charged for two payments, the invoice payment and a separate service fee. When you arrive at the payment screen please enter your billing name and address exactly as it appears on your credit card statement.

Amount Due:	\$200.00
Service Fee:	\$3.80
<b>Total Amount Due:</b>	<b>\$203.80</b>

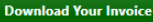


**Automated Clearing House (ACH):**  
There is no service fee for ACH payments. When you provide your bank account number and routing number, you authorize us to make a one-time electronic funds transfer from your bank account to pay the invoice. If there is a debit block on your bank account, ask your bank to allow transactions with Ohio EPA before paying with ACH. When you arrive at the payment screen verify the billing name and address match the information for your bank account and make corrections if necessary.

**Total Amount Due: \$200.00**



**Pay Later**  
If you would like to use Electronic Payment, but are not ready at this time, you can return to the eBusiness Center at a later time and select "Pay Ohio EPA Fees Online". You will need the Revenue ID or Transaction ID from your invoice to make your payment.



**Check or Money Order via US Mail**  
If your invoice has a bar code at the bottom you may pay by check/money order, payable to Treasurer, State of Ohio, by mailing the check/money order and the bottom portion of the invoice with the bar code to Ohio EPA, PO Box 77005, Cleveland, Ohio 44194-7005. Sending payments without a bar code on the invoice to the Cleveland location will result in a processing delay.

If your invoice does not have a bar code, please include a copy of the invoice with your check/money order and mail to Ohio EPA, PO Box 1049, Columbus Ohio 43215-1049. Please record the Revenue ID Number from the invoice on your check/money order.

All checks/money orders should be made payable to "Treasurer, State of Ohio".

The preferred method of fee payment is ePay. After submitting the application, the Fee Payment Options screen will appear (you will also get an email containing a PDF of both application and invoice). Payment can be made immediately or later by logging back into your account and clicking **Pay EPA Fees Online** in the available service list. To pay immediately, click the **Download Invoice** button to proceed with the online payment. The invoice information will appear on screen where the payer may select **Pay with Credit Card**, **Pay**

*with ACH* or *Exit* (to return to the eBusiness Center home page). If paying via credit card, a 1.9% fee is applied – no fee is applied if using electronic check (Note: If the payer does not have an eBusiness Center PIN their only payment option is to pay by credit card. If your preferred method of payment is by electronic check, return to the eBusiness Center and click *Apply for PIN*. Once a PIN is assigned, you can return to your account and click *Pay EPA Fees Online* in the available service list to return to the invoice payment screens to pay the fee.)

## **Technical Support**

For permit specific questions, contact the particular permit section at Ohio EPA or your Ohio EPA permit writer assigned to the particular permit. For technical assistance with STREAMS or any of the Division of Surface Water's Electronic Business Services, don't hesitate to contact the system administrator. The administrator urges each account holder to develop a positive working relationship with DSW to remain current on relevant topics, obtain value-added tips, streamline efforts, and to always have a go-to contact when you need one.

The preferred method of communication is through email as the administrator can email you personalized click-by-click instructions. If you leave a voice mail or send an email, you will receive expert advice from the administrator -- nearly 95% of technical assistance requests are handled within minutes, but can take up to 24 hours if the administrator is out of the office or away from the desk.

**BUSINESS HOURS:** Mon- Fri: 7:00 a.m. – 5:00 p.m.

For further assistance, contact us at [dsw.eBIZhelp@epa.ohio.gov](mailto:dsw.eBIZhelp@epa.ohio.gov)

eBusiness Center Helpdesk (PINS & Passwords): (877) 372-2499

## **Appendix I**

### **Instructions - NOI Application Form for Requesting Coverage Under an Ohio Environmental Protection Agency General Permit**