

## How to Create an Ohio EPA Customer Support Center Account

- Go to Ohio EPA's Home page at: <https://epa.ohio.gov/>
- Scroll down the page and click the Customer Support Center button



<https://ohioepa.custhelp.com/>

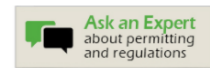
- In the upper right corner of the page, click on "Sign Up"



Ohio.gov State Agencies | Online Services



Chat live  
Chat is not currently available.



Log In | Sign Up

Find Resources | Submit a Question | Subscribe to Updates | Permit Wizard | Submit an Application

- Complete the information to Create an Account

Log In | Sign Up

Find Resources | Submit a Question | Subscribe to Updates | Permit Wizard | Submit an Application

### Create an Account

Email Address \*

Username \*

Password

Verify Password

First Name \*

Last Name \*

#### Consultant and Agent Services

Certain electronic applications offered by Ohio EPA's Customer Support Center allow you to have multiple applications in progress but not yet submitted to Ohio EPA. Please check this box if you will be acting as a consultant or agent on behalf of a third party doing business with Ohio EPA or if you may complete multiple applications for a single funding source at the same time.

Create Account

- When finished, click “Create Account”

Log In | Sign Up

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 [Permit Wizard](#) | 
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## Create an Account

**Email Address \***

**Username \***

**Password**

**Verify Password**

**First Name \***

**Last Name \***

**Consultant and Agent Services**  
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[Create Account](#)

- Once the account is created, you will see your First and Last Name in the upper right corner of the screen
- Next, to subscribe to Ohio EPA newsletters, trainings, and other topics, click on “Settings”

Welcome **This is An Example**  
[\[Account\] Logout](#)

[Find Resources](#) | 
 [Submit a Question](#) | 
 [Subscribe to Updates](#) | 
 [Permit Wizard](#) | 
 [Submit an Application](#)

## Account Overview

**? My Ohio EPA Customer Support Center Submittals**

Subject	Reference #	Status	Status Date	Action
No records found.				

[See all submittals](#)

**Settings**

[Update your account settings](#)  
[Change your password](#)

**Notifications**

Answer ID	Summary	Expiration
No records found.		

[See all product, category, and answer notifications](#)

➤ Click on “Subscriptions”

Welcome **This is An Example**  
[Account] Logout

Find Resources | Submit a Question | **Subscribe to Updates** | Permit Wizard | Submit an Application

## Account Settings

### ▼ Contact Information

First Name \*

This is

Last Name \*

An Example

Email Address \*

exampleacct@example.c

Street

City

Consultant and Agent Services

Certain electronic applications offered by Ohio EPA's Customer Support Center allow you to have multiple applications in progress but not yet submitted to Ohio EPA. Please check this box if you will be acting as a consultant or agent on behalf of a third party doing business with Ohio EPA or if you may complete multiple applications for a single funding source at the same time.

Country

--

State/Province

--

Postal Code

Home Phone

Office Phone

Mobile Phone

### > Account

### > Subscriptions

Save Changes

- When you have finished subscribing to the information you are interested in, click on “Save Changes” at the bottom of the page
- On the next screen you can return to your account page or Logout

Welcome **This is An Example**  
[Account] Logout

Find Resources | Submit a Question | Subscribe to Updates | Permit Wizard | Submit an Application

## Thank You

We've updated your account information.

[Go back to account page.](#)

### Contact Info

Login: [ExampleAccount@example.com](mailto:ExampleAccount@example.com)

First Name: This is

Last Name: An Example

Email: [exampleacct@example.com](mailto:exampleacct@example.com)

Street:

City:

Consultant Services: **No**

Country:

State:

Postal / Code:

Home Phone:

Office:

Mobile: