

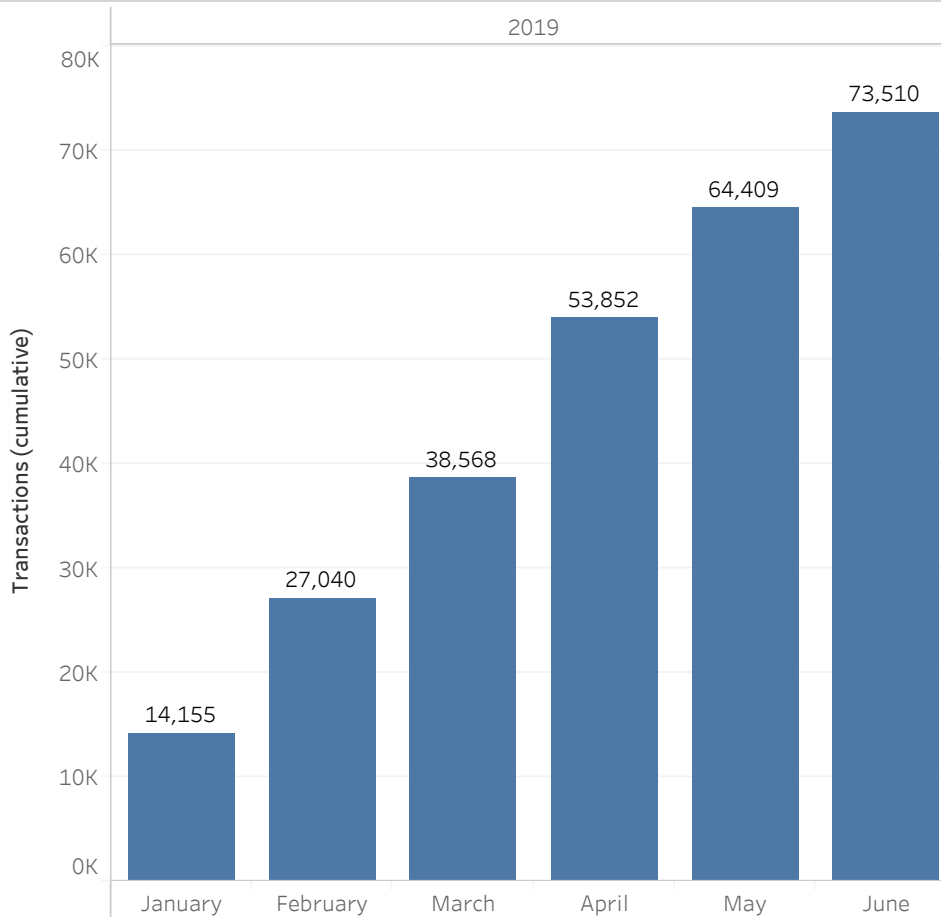


Customer Outreach, Assistance and Interactions - Q1 & Q2 2019

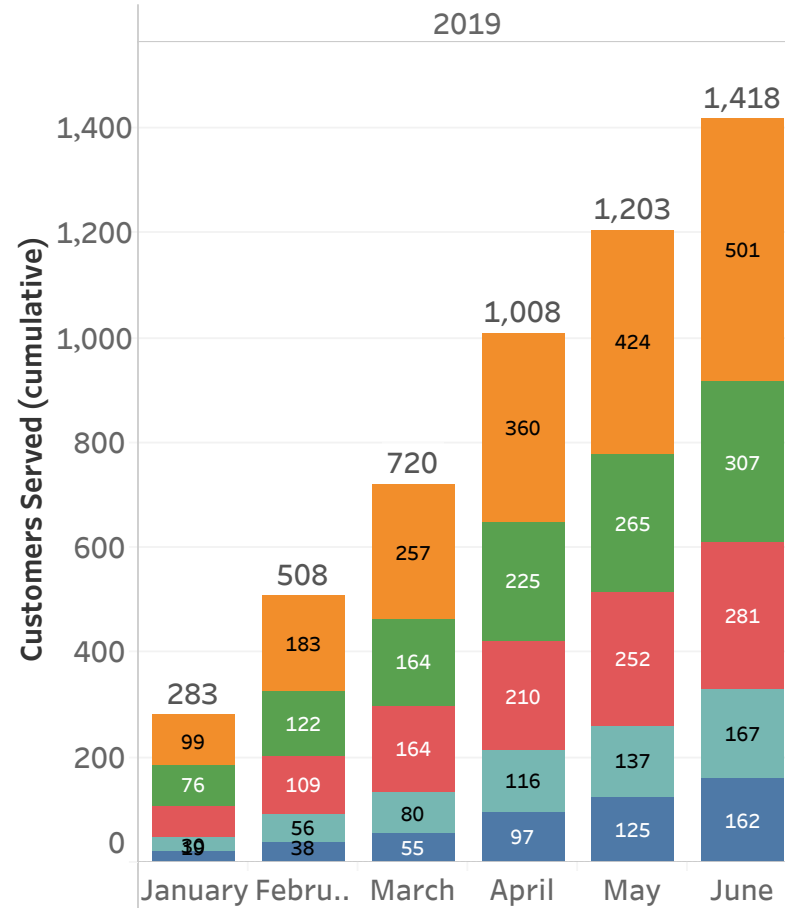
Overview: Ohio EPA interacts with the regulated community, public and other stakeholders daily. Our Division of Environmental and Financial Assistance provides compliance assistance to businesses and communities through on-site visits, email, newsletters and webinars.

Ohio EPA's eBusiness Center is a secure portal for regulated entities to electronically complete and file Ohio EPA-related reports and permit applications.

eBusiness Center Transactions



Compliance Assistance



- District**
- Northeast District Office
 - Southwest District Office
 - Northwest District Office
 - Southeast District Office
 - Central District Office

Outreach Type and Impact

Outreach Type	People Reached
eBlast	172,805
Newsletters	9,360
Webinar	1,152