

# 2011 Compliance Assistance Conference



**Doing Business Electronically  
with Ohio EPA...An Introduction  
to the Agency's E-Tools and  
Resources**



**Environmental  
Protection Agency**

# Presenters

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**(614) 728-5342**

# Electronic Resources and Tools

- Public Web Pages
  - Agency
  - Division
  - Links
- Answer Place
  - Topics
  - Asking Questions
  - Electronic Mailing Lists
- eBusiness Center
- Connections

# Communication Avenues

- State of Ohio Home Page
  - One-stop-shop for business
  - Better starting point for public
- Agency Home Page
- Division Home Page
- Answer Place
  - e-mail
- eBusiness Center/Air Services
- Video and online interactive
  - WebEx
  - Videos
- Phone
- In-person

HELP  
WANTED



# Web pages

- Provide information on various topics
- Connect to other information
- Searchable

- Topic oriented
- Public and business focus



# Header/Banner

Translate this Web Site

**Ohio.gov** | Environmental Protection Agency

Search

[Air](#) | [Land](#) | [Water](#) | [News](#) | [Answer Place](#) | [eBusiness Center](#) | [Permit & Compliance Assistance](#) | [Home](#)



Links to  
common places  
of interest

Google-based  
search

269LCU

Links to hot topics

Google-based search

Links to many other topics

Direct links to common interest topics

The screenshot shows the Ohio.gov website for the Environmental Protection Agency. At the top, there is a search bar and navigation links for "Place", "eBusiness Center", "Permit & Compliance Assistance", and "Home". Below the header, a "Welcome to the Division of Air Pollution Control" message is displayed. The main content area is divided into several sections:

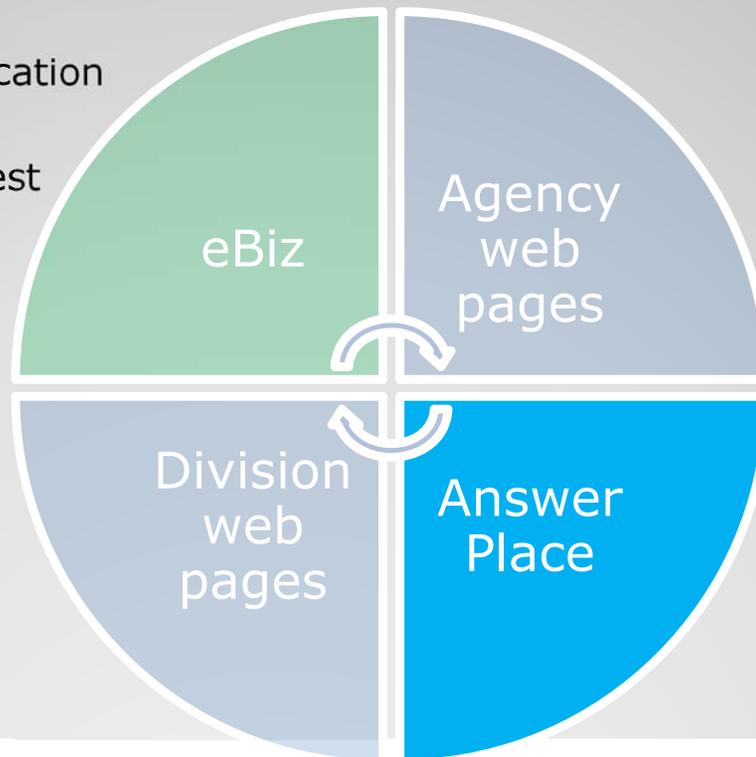
- Division Links:** A list of links including "Division Rules and Laws", "Title V", "Do Business Online", "Permits", "Annual Emissions Reports", "Right to Know", "What's New", "Division Contacts", and "Division Home".
- Agency Links:** A list of links including "Division and Offices", "Topic Index", "Regulatory Ombudsman", "Rules and Laws", "Pollution Prevention", "Funding Sources", "Publications", "Public Records", "Public Participation", "Resources for Citizens", and "Jobs".
- The Division of Air Pollution Control (DAPC) Mission Statement:** "To attain and maintain the air quality at a level that will protect the environment for the benefit of all."
- DAPC Topic Index:** A dropdown menu labeled "Select a Topic" with a list of topics including "Accidental Release Program 112(i)", "Acid Rain", "Acid Rain Permits", "Air Enforcement", "Air Monitoring", "Air Monitoring Data", "Air Services", "Air Toxics", "Asbestos", "Automotive Emissions (E-Check)", "Central Office - Phone List and Email", "Climate Change", "District Offices and Local Air Agencies", "Electronic News Service", "Emission Inventory", "Emission Monitoring", "Emission Reduction Credit Banking Program", "Emission Statement", "Engineering Guides", "Files to Download", "General Permits", "Issued Permits", "MACT Standards", "Modeling Information", "Non-Title V Fees", "NSR Reform Discussion Group", "Open Burning Information / Contacts", "Permit Advisory Group (PAG)", "Permit Process Efficiency", and "Select a Topic".
- Featured Topics:** A list of topics including "Ohio Air Monitoring Plans 2010-2011", "Toxic Release Inventory Reporting and Fee Sheets", "Toxic Release Inventory 2008 Report Now Available", "National Ambient Air Quality Standards (NAAQS)", "Issued Air Pollution Control Permits", "PM 2.5 NSR Rule Implementation Issues", "Air Services Online Training Information", "Cincinnati and Dayton E-Check Replacement Rules Package", and "Comments on Regulating Greenhouse Gas Emissions Under the Clean Air Act".

Annotations with blue arrows point from the callout boxes to specific elements on the page: "Links to hot topics" points to the "Division Links" section; "Google-based search" points to the search bar; "Links to many other topics" points to the "DAPC Topic Index" dropdown menu; and "Direct links to common interest topics" points to the "Agency Links" section.

# Answer Place



- Answer common questions
- Link to relevant web pages
- Push topics out
- Proactive communication
- Get feedback
- User initiated interest



Search for Answers Submit a Question Search Publications Your Account Ohio EPA Home

Advanced Search

Search

Search our Database of Frequently Asked Questions (FAQs)

Click Below to Browse Frequently Asked Questions by Category

- |  |                               |
|--|-------------------------------|
| General Information                      | Air Permits and Reporting     |
| Answer Place                             | Asbestos                      |
| Brownfields and Voluntary Action Program | Business Start-up/Termination |
| Citizens/Homeowners                      | Composting                    |
| Construction and Demolition              | Databases                     |
| Drinking and Ground Waters               | E-Check                       |
| Electronic Waste                         | Emergency Response            |
| Fluorescent Lamps/Bulbs                  | Funding Assistance and Fees   |
| Hazardous Waste                          | Infectious/Medical Waste      |
| Marcellus-Utica Shale                    | Ohio EPA eBusiness Center     |
| Pollution Prevention and Recycling       | Scrap Tires                   |
| Small Businesses                         | Solid Waste                   |
| Storm Water                              | Tanks                         |
| Used Oil                                 | Wastewater                    |
| Water Quality                            | Watersheds                    |

Popular FAQs

- |   |  |
|---|--|
| <a href="#">Asking a question using Answer Place</a>  | <a href="#">Creating an account in the eBusiness Center</a>                        |
| <a href="#">Disposal of transite board (Class II asbestos)</a>                                      | <a href="#">Regulation of above ground oil and petroleum product storage tanks</a> |
| <a href="#">Do I need an air pollution permit for installing and operating a paint spray booth?</a> | <a href="#">Disposing of old railroad ties from my home</a>                        |
| <a href="#">PSD and Title V Greenhouse Gas application and permitting topics</a>                    | <a href="#">Air Services Facility Profile QA checks</a>                            |
| <a href="#">Air Services Training Videos</a>  | <a href="#">Recycling lead bullets and shot from shooting ranges</a>               |
| <a href="#">Compliance Assurance Monitoring (CAM) Plans in Title V Renewal Applications</a>         | <a href="#">Sample test for wastewater operator certification</a>                  |

Can't find your topic? Ask a question.

Search based on your topic area of interest

Current topics of highest interest

Can't find your topic? Ask a question.



Search for Answers

Submit a Question

Search Publications

Search Our Database of Frequently Asked Questions

Search Type

#### [Asking a question using Answer Place](#)

First, search the Answer Place to see if the answer to your question is already in the database. If you can't find the answer, fill in the form with the...

Date Updated: 03/05/2010

#### [Creating an account in the eBusiness Center Updated](#)

Access the eBusiness Center at <https://ebiz.epa.ohio.gov/login.jsp> Click on "Create New Account." Select a User ID and password of your choice and fill out all the necessary fields within the...

Date Updated: 05/31/2011

#### [Disposal of transite board \(Class II asbestos\)](#)

Transite containing greater than one percent asbestos would be an asbestos containing material (ACM). Transite, according to the NESHAP regulations, is considered to be a Category II...

Date Updated: 04/15/2010

#### [Regulation of above ground oil and petroleum product storage tanks Updated](#)

There are several areas where above ground oil and petroleum product storage tanks could be regulated: SPCC Regulations. There are spill prevention planning and secondary containment...

Date Updated: 05/19/2011

#### [Do I need an air pollution permit for installing and operating a paint spray booth?](#)

Paint spray booths are installed at a wide variety of company sizes and configurations (e.g., one booth vs. multiple booths; low coating usage versus high coating usage, etc.) The following...

Date Updated: 03/10/2011

#### [Disposing of old railroad ties from my home](#)

Ohio EPA promotes recycling whenever possible and encourages homeowners with old railroad ties to find someone else that can use them.

Search for Answers

Submit a Question

Search Publications

Your Account

Ohio EPA Home

## Submit a question to Ohio EPA.

Question \*

Attach Documents

Choose File No file chosen

Category \*

General Information

Continue...

Find a publication or Fact Sheet!



Search for Answers

Submit a Question

Search Publications

Search Our Database of Frequently Asked Questions

Search Type:

**Asking a question using Answer Place**

First, search the Answer Place to see if the answer to your question might already of the page. Fill in the form with the...

Date Updated: 03/05/2010

**Creating an account in the eBusiness Center Updated**

Access the eBusiness Center at <https://ebiz.epa.ohio.gov/login.jsp> Click on "Create choice and fill out all the necessary fields within the..."

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Date Updated: 03/10/2011

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This catalog was developed as a tool to help you quickly locate resources such as Agency fact sheets, guidance documents, checklists, brochures, newsletters and reports. We are continually adding resources to this catalog, so **it does not include every publication from Ohio EPA**. It should not be used as your only source of information and we recommend you visit other parts of our [Web site](#) for more specific information, such as instructions on obtaining and completing permit applications. If you would like to provide feedback or other recommendations related to this site, please feel free to [E-mail](#) us your comments.

[Log In](#) | [Sign Up](#)

Search for Publications

Search our FAQ Database

Ohio EPA Home

Advanced Search

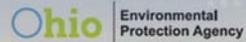


Search our Publications

Results 1 - 20 of 1191

Hyperlink Address	Description	Type	Date	Weight
<a href="#">Asbestos Disposal at C&amp;DD and Solid Waste Landfills</a>	This Fact Sheet explains the solid waste rules and construction and demolition debris (C&DD) rules as they apply to the acceptance of asbestoscontaining materials at solid waste or C&DD facilities.	Fact Sheet/Guidance	2002	100
<a href="#">1998 305(b) Report on Ohio's Ground Water Quality</a>	Section 305(b) of the Federal Clean Water Act established a process for states to report on the quality of the nation's ground water and surface water resources to U. S. EPA. Ohio EPA Division of Drinking and Ground Waters has used the Ground Water chapter of the 305(b) reports as an opportunity to expand our analysis of the available ground water quality data to characterize the water quality of the major aquifers types in Ohio.	Report	1998	100
<a href="#">Scrap Tire Shipping/Receiving Form (2-Part)</a>	Scrap Tire Shipping/Receiving Form (2 Part)	Form		100
<a href="#">2000 305(b) Report on Ohio's Ground Water Quality</a>	Section 305(b) of the Federal Clean Water Act established a process for states to report on the quality of the nation's ground water and surface water resources to U. S. EPA. Ohio EPA Division of Drinking and Ground Waters has used the Ground Water chapter of the 305(b) reports as an opportunity to expand our analysis of the available ground water quality data to characterize the water quality of the major aquifers types in Ohio.	Report	2000	100
<a href="#">2002 305(b) Report on Ohio's Ground Water Quality</a>	Section 305(b) of the Federal Clean Water Act established a process for states to report on the quality of the nation's ground water and surface water resources to U. S. EPA. Ohio EPA Division of Drinking and Ground Waters has used the Ground Water chapter of the 305(b) reports as an opportunity to expand our analysis of the available ground water quality data to characterize the water quality of the major aquifers types in Ohio.	Report	2002	100
<a href="#">2005 Fee Schedule Publication (DSIWM 604)</a>	A publication outlining Ohio EPA's fee schedules for each division within the agency.	Other	2005	100

Sign up for one of our numerous electronic mailing lists!



Search for Answers

Submit a Question

Search Publications

Your Account

Ohio EPA Home

Search Our Database of Frequently Asked Questions

Search Type

#### [Asking a question using Answer Place](#)

First, search the Answer Place to see if the answer to your question might already be available. If not, click on the "Submit a Question" link on the right side of the page. Fill in the form with the following information:

Date Updated: 03/05/2010

#### [Creating an account in the eBusiness Center Updated](#)

Access the eBusiness Center at <https://ebiz.epa.ohio.gov/login.jsp> Click on "Create New Account." Select a User Type and fill out all the necessary fields within the form.

Date Updated: 05/31/2011

#### [Disposal of transite board \(Class II asbestos\)](#)

Transite containing greater than one percent asbestos would be an asbestos containing material (ACM). Transite, according to the NESHAP regulations, is considered to be a Category II...

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#### [Do I need an air pollution permit for installing and operating a paint spray booth?](#)

Paint spray booths are installed at a wide variety of company sizes and configurations (e.g., one booth vs. multiple booths; low coating usage versus high coating usage; etc.) The following information applies to...

Date Updated: 03/10/2011

#### [Disposing of old railroad ties from my home](#)

Ohio EPA promotes recycling whenever possible and encourages homeowners with old railroad ties to find someone else that can use them.

Search for Answers Submit a Question Search Publications **Your Account** Ohio EPA Home

### Account Overview

#### ? Your Questions Submitted to Ohio EPA

Subject	Reference #	Status	Date Created
<a href="#">Click on this reply: eBiz Help Hitz</a>	110629-000001	Not Started	06/29/2011
<a href="#">This is a test to see if afternoon public records request</a>	110429-000000	Not Started	04/29/2011
<a href="#">This is a test to see if customer info comes in with the request</a>	110408-000003	Completed	04/08/2011
<a href="#">thead</a>	110114-000001	Completed	01/14/2011

[See all questions](#)

#### Your Account and Subscription Information

[Update your account settings](#)  
[Change your password](#)

#### Your Notification Requests for Answers that are Modified or Updated

Answer ID	Summary	Expiration
No records found.		

[See all product, category, and answer notifications](#)

#### Your Service Level Agreement Access

Sign up for one of our numerous electronic mailing lists!

The image shows a screenshot of the Ohio EPA website. At the top, there are navigation tabs: "Search for Answers", "Submit a Question", "Search Publications", "Your Account", and "Ohio EPA Home". The "Your Account" tab is selected. Below the navigation is the "Account Overview" section, which includes a table of "Your Questions Submitted to Ohio EPA".

Subject	Reference #	Status	Date Created
Automatic reply: eBiz Help: Hi!	110629-000001	Not Started	06/29/2011
This is a Friday afternoon public records request	110429-000000	Not Started	04/29/2011
This is a test to see if customer info comes in with the request	110408-000003	Completed	04/08/2011

Below the table are links for "See all questions", "Your Account and...", "Update your account...", and "Change your password...". There are also sections for "Your Notification" (with "Answer ID" and "No records found") and "Your Service Le...".

Overlaid on the right side of the page is a "Your Account Information" form. It contains several sections:

- Username and Password:** Fields for "Username \*" and "Change your password".
- Your Contact Information:** Fields for "First Name \*", "Last Name \*", "Email Address \*", "Street", "City", "State/Province", "Postal Code", and "Home Phone".
- Your Subscription Options for Ohio EPA Information:** A section where users can check "Yes" or "No" boxes for various topics: "AIR Interested Party", "AIR PAG", "Air Services", "DAPC Rules", "Title\_V\_Role", "Air SIP Updates", "HW General", and "HW Annual Reports".

At the bottom of the form, there is a note: "You can change your subscription options by checking the Yes and No boxes for each topic listed below. Your updates will be sent when you hit the Save Changes button at the bottom of this page."

On the left side of the page, there is a search bar and a list of frequently asked questions, including "Asking a question using Answer Place", "Creating an account in the eBusiness Center Updated", "Disposal of transite board (Class II asbestos)", "Regulation of above ground oil and petroleum product storage tanks Updated", "Do I need an air pollution permit for installing and operating a paint spray booth?", and "Disposing of old railroad ties from my home".

# eBusiness Center

- Air
- Surface water
- Solid Waste
- Drinking and Groundwaters

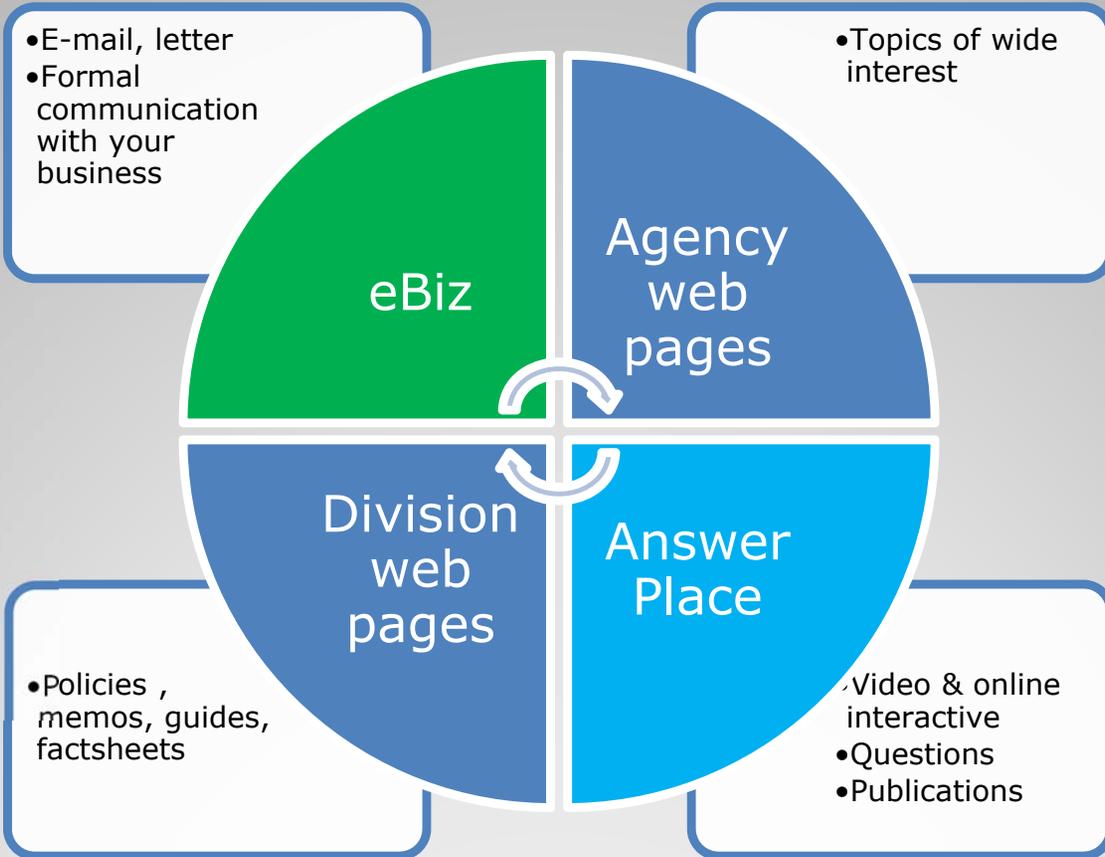


- Doing business with the Agency
- Secure access to your records

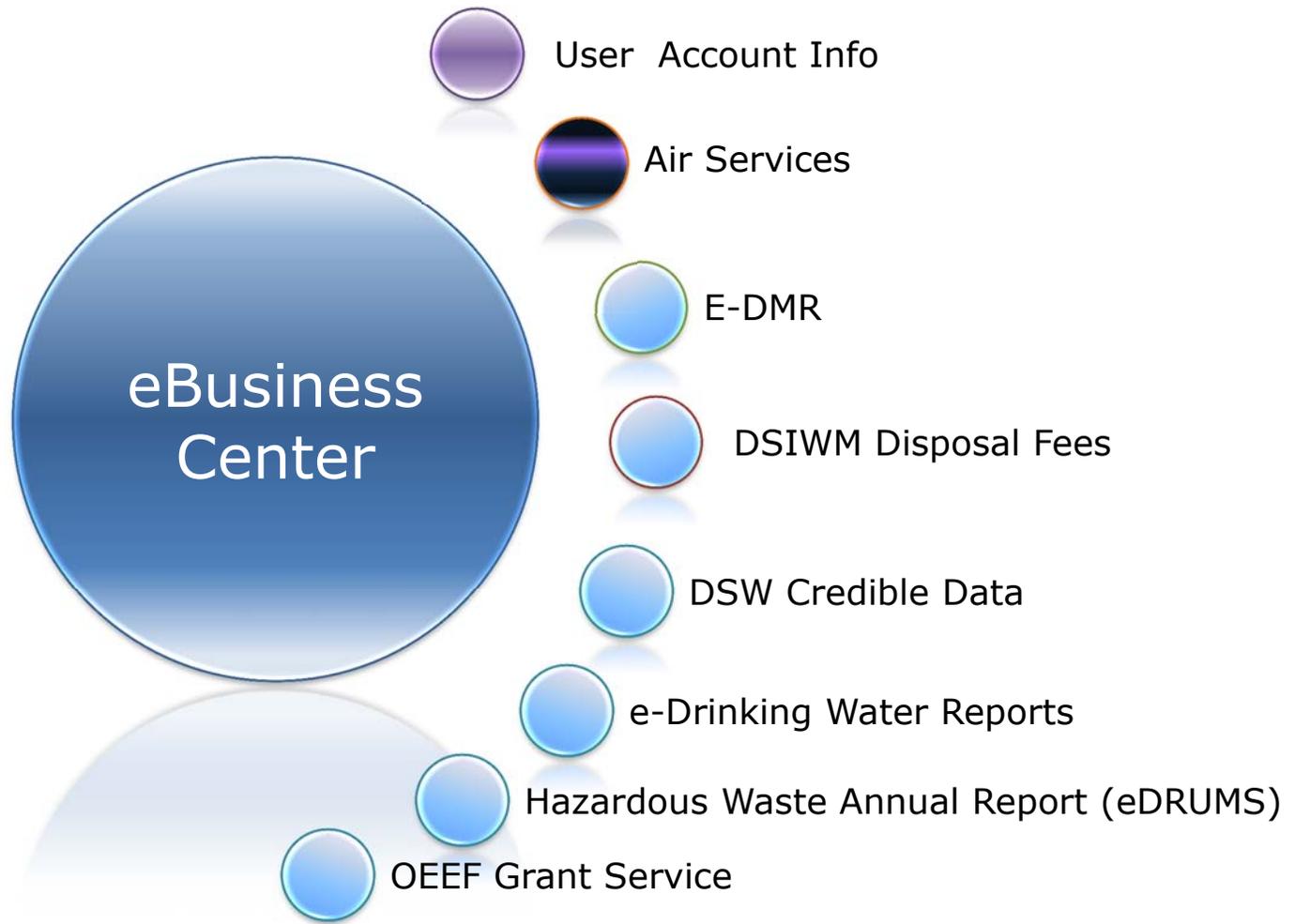
- Applications
- Permits
- Emissions reports
- Compliance reports
- Correspondence

- Online help within Air Services

- Tailored to the page you are working on at the time
- Links to reference and other pertinent information



# eBusiness Center At A Glance



# eBusiness Center At A Glance



## **New Service Just Added...**

### Electronic Payment of Fees

- Solid waste and CDD disposal fee payments can now be made on-line via Electronic Funds Transfer (EFT)
- On-line payment for other services will be added in the near future
- Credit Card payments are not currently accepted

# eBusiness Center Login Page

State of Ohio | Ohio EPA



## eBusiness Center

Ohio EPA's eBusiness Center is a secure portal for the regulated community and consultants to electronically complete and file Ohio EPA-related reports and permit applications.

### New Account

Don't have an account? Click the link below to create a new account.

[Create New Account...](#)

### System Support

Do you need assistance or have questions about Ohio EPA eBusiness Center?

[Click here for online help...](#)

Phone: (877) 372-2499 (1-877-EPA-BIZZ)

Hours of live support: 8:00 AM - 5:00 PM weekdays,  
except State [holidays](#).

Welcome to Ohio EPA eBusiness Center

User ID:

Password:

The login form is set against a background image of a sunlit path leading to a body of water. It includes a title, two input fields for User ID and Password, and a Login button.

[Forgot your password?](#)

<https://ebiz.epa.ohio.gov>

# eBusiness Center Landing Page

State of Ohio | Ohio EPA | Logout



## eBusiness Center

[eBusiness Home](#) | [My Account](#)

mahern



Welcome to the Ohio EPA eBusiness Center

Service	Action	Status	Facilities	Delegations
Air Services	<a href="#">Deactivate</a>	Active	<a href="#">view/edit</a>	<a href="#">view/edit</a>
e-DMR	<a href="#">Request</a>	Inactive	<a href="#">view/edit</a>	
DSWM Disposal Fees	<a href="#">Request</a>	Inactive	<a href="#">view/edit</a>	
DSW Credible Data	<a href="#">Request</a>	Inactive	<a href="#">view/edit</a>	
e-Drinking Water Reports	<a href="#">Request</a>	Inactive	<a href="#">view/edit</a>	
DSW 401 Certification and Isolated Wetlands Permit	<a href="#">Request</a>	Inactive		
Hazardous Waste Annual Report (eDRUWS)	<a href="#">Request</a>	Inactive	<a href="#">view/edit</a>	
OEEF Grant Service (No PIN Required)	<a href="#">Request</a>	Inactive		

My Tasks (4)			
Name ▼	Status ▼	Created ▼	Action
Facility Contact Change - Test Production Facility-1	Edit	06/24/2011 11:08:10	<a href="#">hide</a>
Facility Profile Change - Test Production Facility-1	Edit	06/24/2011 11:08:10	<a href="#">hide</a>
PIN Activated	Active	10/08/2008 10:03:54	<a href="#">hide</a>
Title V PTO Application (A0042622) - Test Production Facility-1	Edit	08/26/2011 12:08:56	<a href="#">hide</a>

For the latest Ohio EPA news check out our [home page](#).

# Air Services

eBusiness Home

My Account



HELP

Air Services Home

- [Owner/Contact](#)
- [Application\(s\)](#)
- [Permit\(s\)](#)
- [Emissions Report\(s\)](#)
- [Reporting Category](#)
- [Compliance Report\(s\)](#)
- [Facility Profile History](#)
- [Event Logs](#)
- [References](#)

[Air Services Home](#) >

## Air Services Home

### Facility Information

**Facility Name:** Test Production Facility-1

**Facility ID:** 0125204001

**Permitting Classification:** TV

**Address1:** 123 Street

**Address2:**

**City:** Lithopolis

**State:** Ohio

**Zip:** 43220

**County:** Franklin

[View Facility Profile](#)

### In Progress Tasks

Select	Task Type	Task Description	Dependent on Task	Created Date	User Name
<input type="radio"/>	PTI/PTIO Permit Application	<a href="#">PTI/PTIO Application (A0042023)</a>	<a href="#">Facility Profile Change</a>	Jun 2, 2011	gtenvironmental
<input type="radio"/>	PTI/PTIO Permit Application	<a href="#">PTI/PTIO Application (A0042031)</a>	<a href="#">Facility Profile Change</a>	Jun 5, 2011	gtenvironmental
<input type="radio"/>	PTI/PTIO Permit Application	<a href="#">PTI/PTIO Application (A0042027)</a>	<a href="#">Facility Profile Change</a>	Jun 3, 2011	gtenvironmental
<input type="radio"/>	Facility Contact Change	<a href="#">Facility Contact Change</a>	N/A	Jun 24, 2011	mahern
<input type="radio"/>	Copy/Correct Title V PTO Application	<a href="#">Title V PTO Application (A0042622)</a>	<a href="#">Facility Profile Change</a>	Aug 26, 2011	mahern
<input type="radio"/>	Facility Profile Change	<a href="#">Facility Profile Change</a>	<a href="#">Facility Contact Change</a>	Jun 24, 2011	mahern
<input type="radio"/>	Other Compliance Report	<a href="#">Quarterly No Deviation Report for the...</a>	N/A	Jul 1, 2011	gtenvironmental

[Delete](#)

[Printable view](#)

[Export to excel](#)

### New Tasks

Select from the list below to create a new task

[Facility Profile Change](#)

[Fee Emissions Report \(can also include EIS and ES\)](#)

[Owner/Contact Change](#)

[Permit Evaluation Report \(PER\)](#)

[Permit-by-rule Notification](#)

[Other Compliance Report \(ex. Quarterly Deviation Reports\)](#)

[PTI/PTIO Application \(Initial, Renewal, Modification, General Permit\)](#)

[Title V PTO Application \(Initial, Renewal, Modification\)](#)

[Title IV Acid Rain Application](#)

[Request Administrative Permit Modification](#)

[Air Services Home](#) | [HELP](#)



You are here

Let's Take a Look Online!

Map of the Internet. The Opte Project, [www.opte.org](http://www.opte.org)